


# Conversa's Automated Virtual Care

*The most accessible model of care*

	TRADITIONAL CARE	TELEHEALTH	CONVERSA'S AUTOMATED VIRTUAL CARE
<b>MEDICARE</b>	❗ Requires transportation and up to hours of time. Health literacy challenges.	❗ Requires high bandwidth and data plan (for video visits). Health literacy challenges.	 <ul style="list-style-type: none"> <li>■ 90%+ accessible</li> <li>■ No transportation required</li> <li>■ Chats can be completed at any time of day and only take minutes to complete</li> <li>■ No patient cost</li> <li>■ Device agnostic</li> <li>■ Minimal data required</li> <li>■ Personalized based on health, culture, SDoH, literacy</li> <li>■ Maximizes accessibility and minimizes bias through careful conversation design using Self Determination Theory</li> <li>■ Conducted in patient's language</li> <li>■ Family caregiver can serve as the patient's proxy</li> </ul>
<b>MEDICAID</b>	❗ Requires transportation and up to hours of time. Health literacy challenges.	❗ Requires high bandwidth and data plan (for video visits). Health literacy challenges.	
<b>UNINSURED OR UNDERINSURED</b>	❗ Requires transportation and up to hours of time. Health literacy challenges. Out of pocket cost.	❗ Requires high bandwidth and data plan (for video visits). Health literacy challenges. Out of pocket costs.	
<b>RACIAL AND ETHNIC MINORITIES</b>	❗ Subject to potential bias.		
<b>NON-ENGLISH SPEAKERS</b>	❗ Requires translator or physician who speaks language. Health literacy and cultural appropriateness challenges.		
<b>COGNITIVE OR TECHNOLOGIC CHALLENGES</b>	❗ Health literacy challenges.	❗ Requires high bandwidth and data plan (for video visits). Health literacy challenges.	
<b>RURAL / TRIBAL / COVID-STRICKEN COMMUNITIES</b>	❌ Requires long-distance transportation. Shortage of healthcare providers.	❗ Requires high bandwidth and data plan (for video visits). Health literacy challenges.	

We are here to help. Get in touch: [connect@conversahealth.com](mailto:connect@conversahealth.com)